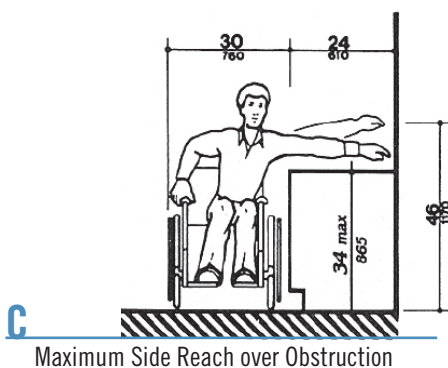
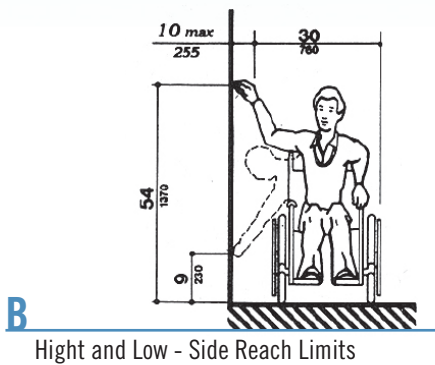
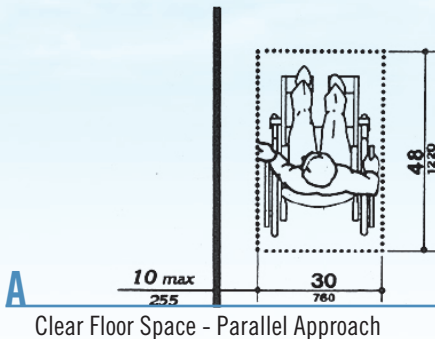


According to the ADA's published guidelines for accessible design the diagrams on this page describe the requirements to meet federal regulations.



The figures to the left represent the reach ranges when approaching an object from the side in a wheelchair. If the clear floor space allows for parallel approach, then the maximum reach shall be no higher than 54" while the minimum reach shall be no less than 9" above the floor. If the side reach is over an obstruction, the reach clearances are shown in figure (c).

What does this mean for a Phoenix kiosk? Phoenix Kiosk does not put obstructions on the front of any units that stick out more than 24 inches.

On an ADA compliant kiosk, the user interface of the kiosk will be higher than 9 inches and lower than 54 inches off the ground, assuming the user is 10 inches from the front face of the kiosk. In the event that a wheelchair can be closer than 10 inches from the front face of the kiosk, the lowest point can be lower and the generally have user points lower than 54 inches.

The distances noted are for use points on the unit, not the overall height of the unit. So, for example, if there is an LCD with a touchscreen that has buttons on the application, as long as the buttons are below 54 inches, the unit is considered to meet the guidelines even if the top of the LCD is above the specified height. The same would be true for things like a webcam, which might be seated above the monitor on the kiosk (above the 54 inch maximum), but which the user did not have to touch. Although this peripheral is above the maximum height, the unit would still be within the guidelines since no use points are above the maximum height.**

** All Phoenix Kiosk units are designed to meet ADA accessibility requirements. COREmaxx & COREmurl must be keyboard-equipped to meet ADA guidelines. Certain larger LCD sizes may disqualify units from compliance. Check with your PK sales rep.

Just ask Phoenix Kiosk how we can improve your organization's bottom line. We are here to help you achieve your goals!



Frequently Asked Questions (ADA Standards for Accessible Design)

Frequently Asked Questions on ADA Standards for Accessible Design

1) Are all of your Kiosk models designed to meet ADA requirements?

Yes, all of our Kiosks models are designed to meet ADA requirements. However, the COREmaxx & COREmurl must be keyboard-equipped to meet ADA guidelines. Also, certain larger LCD sizes may disqualify units from compliance, so please check with your PK sales representative on this.

2) On an ADA compliant Kiosk, how many inches off the ground must the user interface be? What is the Maximum height the user interface cannot exceed?

The user interface of the kiosk will be higher than 9” and lower than 54” off the ground, assuming the user is 10 inches from the front face of the Kiosk. Phoenix Kiosk units always have the user points higher than 9” on the front face and are generally lower than 54”.

3) Is the bottom of the Kiosk easy for a person on a wheelchair to roll-up on and still reach the touch screen?

Yes, the base plates on our standard kiosks do not exceed ¼” off the ground so it is very easy to roll-up on.

4) What is the angle dimension on the Kiosk Monitor’s? And, is it tilted back?

While it is common for the monitor to be tilted back inside a kiosk, there is not a standard measurement for which to angle the monitor. Each kiosk is designed at its own unique angle and some may not be tilted back at all.

5) Is Section 508 (Electronic and information technology accessible to people with disabilities) part of the ADA standards? Do you comply with Section 508?

Section 508 is not an ADA standard, but is an additional set of requirements for products developed for the Federal government. We can tailor our Kiosks to comply with Section 508.

Just ask Phoenix Kiosk how we can improve your organization’s bottom line. We are here to help you achieve your goals!